

**Security Health Plan of Wisconsin, Inc.**  
**1515 Saint Joseph Avenue**  
**P. O. Box 8000**  
**Marshfield, WI 54449-8000**  
**1-800-472-2363 (715) 221-9555**

Type of Plan..... Health Maintenance Organization  
Total Number of Members.....121,655  
Years of Operating Experience ..... 15  
Total Number of Primary Care Physicians (PCPs) ..... 510  
Percentage of PCPs Accepting New Patients ..... 90%  
Percentage of Board Certified Specialty Care Physicians ..... 92%  
Number of Urgent Care Facilities ..... 22  
Number of Dentists ..... No Routine Dental Coverage

**ADDITIONAL INFORMATION**

<b>Referral/Prior Authorization Requirements</b>	If your doctor is referring you to a non-plan provider, the referral must be prior authorized in writing by the (Security Health Plan) Medical Director. THE MEMBER MUST REQUEST AND RECEIVE APPROVAL FROM THE SHP MEDICAL DIRECTOR FOR A REFERRAL TO A NON-PLAN PROVIDER BEFORE THE SERVICE IS RENDERED. The SHP Medical Director will send you written notification of the referral's approval or denial. <u>If SHP does not approve your referral, your services are not covered under your SHP policy.</u> Referrals may be authorized if the services requested are medically necessary, a covered service, and not available from a plan provider.
<b>Medicare Claims Procedure</b>	Affiliated providers accept Medicare assignment and all Medicare claims are transmitted directly to the Health Plan by the provider.
<b>Prescription Drug Policy</b>	SHP maintains a drug formulary which is a listing of medications intended for use by Health Plan physicians and pharmacists. The formulary is voluntary but using formulary approved medications will help to control health care costs. All members are given a copy of the SHP Formulary and are asked to present it to their physician when prescriptions are required.
<b>Dispensing Policy</b>	A 34 day supply per prescription is allowed, per co-payment. SHP contracts with Merck-Medco to provide pharmacy network services. To find a network pharmacy close to you, call 1-888-633-8228.
<b>Mail Order</b>	Our pharmacy network does not include mail order pharmacies. However, your pharmacy may mail prescriptions upon request. Please check with your pharmacy.
<b>Disposable Diabetic Supplies Procedure</b>	Diabetic supplies can be obtained at any affiliated pharmacy. You will be required to pay the 20% coinsurance at time of purchase.
<b>Outpatient Mental Health Network/Policy</b>	A referral is not required if you use an affiliated provider. Please reference your provider directory for a provider name and phone number.
<b>24-Hour Nurse Line</b>	The 24-hour nurse phone line is staffed by registered nurses 24 hours a day, 7 days a week. If you or someone in your family needs health advice, help is only a phone call away. Call (715) 389-3800 or 1-800-549-3174.
<b>PCP Restrictions</b>	None. Members may receive services from any affiliated provider listed in the provider directory.
<b>Dental Benefits Provided</b>	No routine dental coverage is offered.

<b>Counties in Service Area</b>	<b>Hospitals in County</b>	<b>Major Providers in County *</b>
Barron	Cumberland Memorial Hospital	Marshfield Clinic-Indianhead Ctr,
	Lakeview Medical Ctr –Rice Lake	Rice Lake; Cumberland Clinic
Chippewa	St. Joseph's – Chippewa Falls,	Marshfield Clinic-Chippewa,
	Victory Medical Center – Stanley	Cadott and Cornell Centers;
		Family Health Assoc.-Chippewa
		Falls; Victory Medical Center-
		Stanley; Family Medical Clinic-
		Stanley
Clark	Memorial Hospital – Neillsville	Memorial Clinic-Neillsville; Owen
		Withee Family Practice;
		Marshfield Clinic Greenwood,
		Loyal and Thorp Centers
Eau Claire	Sacred Heart Hosp. - Eau Claire	Marshfield Clinic Eau Claire,
	Osseo Area Hospital – Osseo	Oakwood and Riverview Centers
		Eau Claire Family Medicine Clinic
Jackson	Black River Falls Memorial Hosp	Krohn Clinic-Black River Falls
Langlade	Langlade Memorial Hosp- Antigo	General Clinic-Antigo, Elco and
		Biramwood
Lincoln	Good Samaritan Health Center-	Marshfield Clinic-Merrill Center;
	Merrill, Sacred Heart Hospital –	Tomahawk Medical Center
	Tomahawk	
Marathon	Wausau Hospital	Marshfield Clinic; Wausau
		Medical Center; Wausau Family
		Practice; Westhill Medical
		Specialists-Wausau; Marshfield
		Clinic-Athens, Mosinee,
		Colby/Abbotsford and Stratford
		Centers; Kronenwetter Clinic -
		Mosinee
Oneida	St Mary's Hospital – Rhinelander,	Rhineland Medical Group;
	Howard Young Medical Center –	Marshfield Clinic Lakeland
	Woodruff	Center, Minocqua
Portage	St. Michael's Hospital - St. Point	Rice Medical Center-St. Point;
		Plover Family Practice; Amherst
		Family Medical Center
Price	Flambeau Hospital - Park Falls	Marshfield Clinic Park Falls and
		Phillips Centers
Rusk	Rusk County Memorial Hospital –	Marshfield Clinic-Ladysmith
	Ladysmith	Center
Taylor	Memorial Hospital – Medford	Medford Clinic-Rib Lake Clinic
Vilas	Eagle River Memorial Hospital	Rhineland Medical Group-
		Eagle River; Northwoods Clinic-
		Phelps
Wood	St. Joseph's Hospital -	Marshfield Clinic; Marshfield
	Marshfield, Riverview Hospital -	Center; Riverview Primary Care-
	WI Rapids,	WI Rapids and Nekoosa;
		Doctor's Clinic-WI Rapids

**Other providers in Forest, Shawano, Trempealeau, and Waupaca Counties**

\* This column provides only a general summary of major provider groups. For a complete listing, please contact the plan at the phone number on the preceding page.